

**Microsoft Knowledge Base Article - 884130****Programs that may behave differently in Windows XP Service Pack 2**

[View products that this article applies to.](#)

**INTRODUCTION**

Microsoft Windows XP Service Pack 2 (SP2) introduces a number of new features that help increase the performance and the security of your system. These changes also affect the operations and functionality of some programs.

**MORE INFORMATION**

The programs that are listed in this article may experience issues after you upgrade to Windows XP SP2. You may not notice some of these issues. Additionally, software vendors may have resolved some of these issues. Contact the software manufacturer or vendor for more specific details.

You can also search the Microsoft Knowledge Base for specific issues that are related to your program and for the effects of the increased security features that are offered in Windows XP SP2. (Use the WINXPSP2 keyword in your searches.)

Many of these issues are related to the introduction of the Windows Firewall feature.

For additional information about Windows Firewall, click the following article numbers to view the articles in the Microsoft Knowledge Base:

[842242](#) Some programs seem to stop working after you install Windows XP Service Pack 2

[875357](#) Troubleshooting Windows Firewall settings in Windows XP Service Pack 2

[875351](#) You receive a "Data Execution Prevention" error message in Windows XP Service Pack 2

The following table lists programs that may behave differently after you install Windows XP SP2:

<b>Program</b>	<b>Version</b>	<b>Vendor</b>
App	Version	ISV
Star Trek StarFleet Command III	v1.0	Activision
Medieval Total War	1	Activision
Pagemaker	7	Adobe

PageMaker (German)	6.5	Adobe
Photoshop Elements	2	Adobe
Ad-Shield	3	Ad-sheild
ERDisk for AD	6.7.128.0	Aelita
Nero 6 Ultra	6	Ahead
Nero Bruning ROM	5.5.6	Ahead
Al Mawrad (Arabic)	2003	Al Ariss
PhotoClick	---	Al Maalin
AOL	9	AOL
AOL Toolkit	1.13.2	AOL
Uno	1	Aris Buenaventura
Dead Man's Hand	1	Atari
MotoRacer	3	Atari
Scrabble	v3.0	Atari
Unreal II	1	Atari
Unreal Tournament 2003	1	Atari
Unreal Tournament Game of the Year Edition	1	Atari
Extra Enterprise 2000 2000	---	Attachmate
Extra Personal Client 6.5	---	Attachmate
Extra! Bundle for TCP/IP 6.6	---	Attachmate
KEA! 340 v5.1	---	Attachmate
Command Antivirus	4.9	authentium
AutoCAD 2004 2004	---	Autodesk
bv-Admin Mobile 7	---	Bind View
StarCraft	1.05	Blizzard
BitDefender	7.2	Blizzard
Starcraft	v1.11	Blizzard
Warcraft III: Reign of Chaos Collector's Edition	v 1.0	Blizzard
Patrol for Windows 2000 3.4.0.11	---	BMC
Word Perfect Family Pack 5 - Encyclopedia Britannica Ready Reference	2003	Britannica
WISO Sparbuch	2004	Buhl
InnoculateIT	---	CA
MpegCraft DVD	x	Caropus
Citrix ICA client	7.1	Citrix
FileMaker Pro (German)	5	Claris
ArcServe	6.61	Computer Associates
ArcServe 7.0	---	Computer Associates
BrightStor ArcServe Backup 9.0	---	Computer Associates
eTrust	7	Computer Associates
eTrust 6.0.100	---	Computer Associates
Etrust EZArmor	AE Test	Computer Associates
Corel Draw 9 - PhotoPaint (German)	9	Corel
WordPerfect Office	11	Corel
1st nd Grade Exceleator Curious George Studio 1	---	Countertop Software
Serious Sam: The Second Encounter	1	Croteam
Retrospect Client	x	Dantz
Dave's Quick Search Toolbar	3.16	Dave Bau <a href="http://notesbydave.com/toolbar/doc.htm">http://notesbydave.com/toolbar/doc.htm</a>
Diet KaZaa	2.52	Diet KaZaa

The Lion King Animated Storybook	1	Disney
DivxPlayer	2.5.3	Divx
Command & Conquer Generals	---	EA Games
Command & Conquer Generals Zero Hour	---	EA Games
Earth & Beyond	v.1	EA Games
Need for Speed Hot Pursuit 2	1	EA Games
SimCity 4	v1.0	EA Games
Freedom Force	1	Electronic Arts
NBA Live 2000	1	Electronic Arts
CheckSoft Home and Business	2004	Eliilibrium
EDM File System Agent 3.1	---	EMC
Chess Advantage III: Lego Chess	---	Encore
High School Advantage 2003	---	Encore Software
Encyclopedia Britannica 2000 Deluxe	1	Encyclopedia Britannica
Smarterterm Office 10	---	Esker.com
Smarterterm Office 11	---	Esker.com
Diskeeper	8	Executive Software
Der Brockhaus Multimedia (German)	2004	F.A. Brockhaus
JAWS 5.0	5	Freedom Scientific
F-Secure	5.52	F-Secure
Drivers & Utilities CD	---	Fujitsu-Siemmens
Cute FTP 5.0	---	GlobalScape
Conflict: Desert Storm	---	Gothamgames
Window-Eyes Professional	4.2	GW Micro
HP Quick Launch Buttons	---	HP
HP SJ 6350	---	HP
HPSetup 42NAheBLU1 SW build	---	HP
Exceed 8	---	Hummingbird
Host Explorer 8	---	Hummingbird
Rational's Clearcase	2003	IBM
ViaVoice for Windows Personal Edition 10	10	IBM
SmartSuite Millennium Edition ScreenCam (German)	9.5	IBM Lotus
ICQ Pro	3916	ICQ
iMesh	3.1	iMesh
TurboCAD Professional	9	IMSI
Installshield	8	Installshield
Quicken 2003 Premier Home and Business	2003	Intuit
Quicken Deluxe 2001	2001	Intuit
Kazaa	2.52	Kazaa
Kerio Personal Firewall	4	Kerio
WinRoute	4.25	Kerio
Playzone Preschool - Kindergarten - Jump Start Spelling	1	Knowledge Adventure
Live Journal Semagic	1.3.9.6	Live Journal
SmartSuite Millennium Edition - Fast Site	---	Lotus
Star Wars Knights of the Old Republic	---	Lucas Arts
Merriam Webster's Reference Library 2003 - Journey to the Planets	2003	M-2K
ColdFusion MX for J2EE 6	---	Macromedia
Freehand 8 (German)	8	Macromedia
MapSend Direct Route	---	Magellan

McAfee Internet Security Suite 2004	6	McAfee
McAfee Parental Controls	1	McAfee
McAfee VirusScan	4.51	McAfee
Netshield 4.5	---	McAfee
VisursScan	7	McAfee
Encarta Enzyklopädie	2002	Microsoft
Age of Empires II: Age of Kings	---	Microsoft
Application Center 2000 SP2	---	Microsoft
BizTalk 2004	---	Microsoft
CMS	2001	Microsoft
Comabt Flight Simulator 3	1	Microsoft
Excel	2003	Microsoft
Halo Combat Evolved (Arabic and Hebrew)	Trial	Microsoft
MapPoint Europe	2004	Microsoft
Microsoft Operations Manager	2000 SP1	Microsoft
MS License	3.7	Microsoft
MSBN	---	Microsoft
MSN	7.02	Microsoft
MSN 9 QFE1 and 9.1 beta	9	Microsoft
Office	11	Microsoft
Office - Power Point 2002 (German)	2002	Microsoft
Office Access 2002	2002	Microsoft
Office System - Power Point	2003	Microsoft
Office XP Access	10	Microsoft
Office XP Professional Excel 10.0 SP2	---	Microsoft
Office XP SP2 - PowerPoint	11	Microsoft
Office XP Standard	10	Microsoft
Outlook 2000	9	Microsoft
Outlook 2002	10	Microsoft
Outlook 2003	11	Microsoft
Outlook Web Access	x	Microsoft
Revenge of Arcade	v1.0	Microsoft
Server Administrator Tools	---	Microsoft
SMS	2.0 SP5	Microsoft
SMS	2.0 SP5	Microsoft
SMS	2003 RC2	Microsoft
SMS	2003 RTM	Microsoft
SMS	---	Microsoft
SNA Server 4.0 SP4	---	Microsoft
SQL	---	Microsoft
SQL	7	Microsoft
SQL 2000a 2000a SP3	---	Microsoft
TaxSaver	1999	Microsoft
Virutal PC	2004	Microsoft
Visual Basic	6	Microsoft
Visual C++ (16-bit)	2	Microsoft
Visual Studio	7	Microsoft
Visual Studio	97	Microsoft
Visual Studio .NET Enterprise 2003	---	Microsoft
Visual Studio 98	6	Microsoft
Windows Sharepoint Services	2	Microsoft

Windows Sharepoint Services	---	Microsoft
Word	XP	Microsoft
Works Suite 2004	2004	Microsoft
WSS	2	Microsoft
Musicmatch Jukebox	8.20.0107	Musicmatch
StyleSelector	x	NEC
Veritas	---	NEC
AppManager	5.01	NetIQ
End2End 4.1	---	NetIQ
File and Storage Administrator 2.1 (191067)	---	NetIQ
VewNow 1.05	1.05	NetManage.com
View Now 1.0	1	NetManage.com
ViewNow 1.05	1.05	NetManage.com
McAfee Remote Desktop 32	---	Network Associates
ESET NOD32 for windows	---	Nod32
Norman Personal Firewall 1.40	AETEST	Norman
Norman Personla Firewall	4	Norman
Becky	12.09.01	
KaZaa Media Desktop	2.6.3	
PhotoImpact 7 (Traditional Chinese)	7	
Sony: PCV-W510G	510G	
Super Collapse (Demo Only)	2	
UX Theme MultiPatcher	1.5.1	
PhotoExplosion Deluxe	1	Nova Development
NovaNet Web	3.6	NovaStor
Pinnacle Studio	Beta	NX - Pinnacle Studio 9 cause data execution prevention errors
Instant CD/DVD	7	Pinnacle
Real Player (free version)	10	Real Networks
Tom Clancy's Rainbow Six 3: Raven Shield	1	Red Storm
Action Request System	x	Redmedy
Max Payne 2: The Fall of Max Payne	1	RockStar Games
NASCAR Racing 2003 Season v2003	---	Sierra
Tribes 2	1	Sierra
Harvard Graphics	3	Software Publishing Corp
SonicWALL Virus Scan	---	SonicWall
Sony: PCV-V200G:	---	Sony
VirusSecurity 2004	2004	Sourcenext
BootSkin	x	Stardock
Ghost Corporate Edition 7.5	---	Symantec
Norton Antivirus 2003	2003	Symantec
Norton Systemworks 2003 - GoBack Personal Edition	Other MS	Symantec
Norton Systemworks 2003 Professional Edition	2003	Symantec
Norton Systemworks 2004 - GoBack32	Beta	Symantec
PCAnywhere 11	---	Symantec
Smantec Antivirus Corporate Edition	8	Symantec
Talkworks Pro	x	Symantec
Winfax Pro	10	Symantec
Roboword Pro (JAPANESE)	6	Technocraft

Style XP	2	tgtsoft
Eclipse	3	Unknown
Midnight Outlaw: Illegal Street Drag	1	Valuesoft
Roller Coaster Factory	v3.0	Valuesoft
Elite Forces Vietnam: Special Assignment 2 ver 1	ver 1	Valusoft
Midnight Outlaw Illegal Street Drug	v1.0	ValuSoft
Backup Exec	9	Veritas
Backup Exec	9.1.4691	Veritas
Backup Exec 8.6.1	---	Veritas
Backup Exec 9.1	---	Veritas
BackupExec	9.1	Veritas
BackupExec	8.6.1	Veritas
Bakcup Exec 9.1	---	Veritas
Volume Manager 3.1	3.1	Veritas
Command & Conquer Red Alert 2	v1.0	Westwood
Command and Conquer Red Alert 2	1	Westwood
Windgate	5.2.3	WinGate
Reflection	9	WRQ
Reflection	9.03	WRQ
Reflection	10	WRQ
Reflection X	10	WRQ
Reflection X	11	WRQ
Reflection X 10	---	WRQ
Xoreax Incredibuild	---	Xoreax
Yahoo	x	Yahoo
Yahoo instant Messenger	x	Yahoo
Yahoo Messenger	6.0.0.167	Yahoo
PC Magazine Business Winstone Benchmark	2004	Ziff Davis
ZoneAlarm	5.0.590	ZoneLabs

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### The information in this article applies to:

- Microsoft Windows XP Professional Service Pack 2 (SP2)
- Microsoft Windows XP Home Edition Service Pack 2 (SP2)

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